



**Congressman Lee M. Zeldin**  
**First Congressional District of New York**

August 10, 2020

David M. Daly  
President and Chief Operating Officer  
Public Service Enterprise Group (PSEG)  
175 E Old Country Road  
Hicksville, NY 11801

Dear Mr. Daily,

I write to urge you to expeditiously change your reimbursement claim policy to accept reimbursements for spoiled food and medication from Long Islanders who experienced extended power outages in light of Tropical Storm Isais.

More than 420,000 Long Islanders lost power following Tropical Storm Isais and, 48 hours after it hit, over 100,000 customers were still without power. As New York State continues to recover from the outbreak of COVID-19, access to reliable electricity is vital especially during one of the hottest months of the year.

According to the U.S. Food and Drug Administration, [a full freezer of food will hold its temperature for approximately 48 hours without power](#), forcing Long Islanders without power for longer than 48 consecutive hours to throw out hundreds of dollars of spoiled food, medication and other vital supplies.

In light of these outages and the Americans' continued recovery from the outbreak of COVID-19, other regional energy companies who service the Tri-State area, such as Con Edison, have expanded their claims policy to reimburse customers for spoiled food, medication or perishable commercial merchandise.

I urge you to immediately follow suit and allow Long Islanders who experienced extended power outages to file reimbursements for these products.

Sincerely,

Lee Zeldin  
Member of Congress